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Loughborough



# F.A.C.T NEWSLETTER

JANUARY 2021

UPDATE ON BCRP PLANS

# Where are we now as a BID?

- ▶ Loughborough BID businesses utilise a retail radio scheme called FACT (Fight against crime together) where by members can communicate directly with police and partners with the aim to reduce crime and ASB
- ▶ There are over 60 businesses signed up. The scheme has proven effective in getting “one step ahead” of offenders before they enter a premise. For example, one business can alert the other businesses that a person of interest is approaching the store, and the staff can be prepared to deter the suspect
- ▶ Additionally, there is an independent Pubwatch group in the BID area which the ambassador has been involved with by attending meetings and have joint ventures to reduce crime





# What is an accredited BCRP?

- ▶ A BCRP (Business Crime Reduction Partnership) is a recognised collaboration between businesses, police, local authorities and the BID to address business crime issues, and identify the individuals causing them. Data is collected, collated and disseminated to members. This information can be gathered by retail radio systems and by online data sharing platforms
- ▶ Data gathered can be used to build the case for Exclusion Notice (a key benefit of a BCRP) where prolific offenders can be prevented from entering businesses. On an occasion when an offender breaches an Exclusion Notice, court orders can be sought to address the conduct of an individual
- ▶ It is important that BCRPs operate fully within law, particularly the Data Protection Act 2018. In order to demonstrate to members, partners and the wider community, it is recommended that BCRPs undergo an accreditation process to obtain the recognised National Standard. The accreditation is supported by the National Business Crime Centre and is verified by Secure By Design



# What is SentrySIS? Information Sharing Platform

- ▶ SentrySIS is a cloud-based software solution that connects the police, national retailers, (BCRPs), private security companies and BIDs together through a suite of crime management and efficiency savings applications. The BID will pay £995+VAT each year for SentrySIS access. This is for the web portal and app on Apple & Android for members and admins. The BID Ambassador Ioni Ashford will be the manager of the BCRP and the SentrySIS Administrator
- ▶ The BID can add as many members (so levy payers/businesses/organisations) into the system as we wish and each member can have as many user accounts as they wish. The cost is fixed for unlimited usage and unlimited access for everyone
- ▶ Because the cost is fixed, most crime partnerships and BIDs even expand this out further and grant access to the local authority, police, council CCTV teams, third sector and public services such as homeless charities, housing, children's services etc so this allows all the public services and private sector to all talk to each other and see what is relevant to them



# How will this benefit the businesses?

- ▶ BCRP members can create, join and share information with specific groups within their partnership. E.g day time economy, night time economy. Crime Managers and the Police can run a series of reporting tools against the data within the system to produce reports and analysis. This helps identify intelligence about 'subjects of interest', the crimes they have committed, any common traits and crime hotspots within a region
- ▶ SentrySIS allows all members and their users within the system to share data between each BCRP or police constabulary. This allows intelligence about crimes and 'subjects of interest' to be shared in real-time across neighbouring borders
- ▶ Images of unknown subjects of interest are displayed on user's dashboards where ID's can be suggested and submitted directly to the Police and Crime Managers. This allows the partnership to collect intelligence on unknown people to seek further information from them about incidents that have been reported
- ▶ If a crime has taken place, it can be recorded and reported directly to the BCRP manager and the participating police constabulary to investigate and share with the wider partnership. Members can upload information and CCTV footage
- ▶ BCRP administrators can run facial recognition searches of a subject of interest against their own SentrySIS database. This helps with identification of a suspect





# Case Study

- ▶ Jonathon Cheetham (BCRP Manager) has made the following comments regarding the partnership in Birmingham:
- ▶ “With regard to performance, since inception in February 2019, CitySafe has been involved with the direct resolution of 2,400 incidents where persons involved have been either arrested, banned from our members premises or had some other form of police involvement. We have over 1600 "currently live" profiles on SentrySIS and over 200 members with radios with immediate data access through SentrySIS. We have returned £85k of merchandise back to stores since the first lockdown and over £280k since commencement and because of the instant communication capacity deferred many more potential losses in our businesses. Our businesses when surveyed regarded CitySafe as playing an extremely important role in keeping the city secure for their staff and customers.”





# Let us know what you think

Ioni has started working on this project in January 2021 and will continue the roles of the Ambassador along with managing Loughborough BID BCRP.

If you have any questions, please contact Ioni :

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Thank you

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